



# TLK 25 Wi-Fi

## FREQUENTLY ASKED QUESTIONS

### OVERVIEW

<b>WHAT IS TLK 25 Wi-Fi?</b>	TLK 25 Wi-Fi is the first Wi-Fi only, wearable communications device in the Motorola Solutions WAVE PTX portfolio. Designed for efficiency, it features a sleek form factor, intuitive voice assistant, key emergency features and WAVE PTX interoperability.
<b>WHAT IS WAVE PTX?</b>	WAVE PTX is a carrier-independent push-to-talk subscription service from Motorola Solutions. It connects teams at the push of a button across different networks and devices. It eliminates barriers between devices, networks and locations to let everyone be part of the conversation.
<b>WHICH NETWORKS DOES TLK 25 Wi-Fi SUPPORT?</b>	TLK 25 Wi-Fi is compatible with your existing enterprise or personal Wi-Fi networks. It can operate on both 2.4 and 5 GHz Wi-Fi networks.
<b>HOW DOES THIS DEVICE ALIGN WITH MOTOROLA SOLUTIONS' LARGER PORTFOLIO?</b>	TLK 25 Wi-Fi brings new capabilities in a flexible form factor to both WAVE PTX and MSI portfolios. At the same time, TLK 25 Wi-Fi complements Motorola Solutions' existing communications solutions, as it interoperates with existing TLK radios, MOTOTRBO™ radios and systems and the WAVE PTX mobile application.
<b>WHAT ARE THE SPECIFICATIONS FOR THIS DEVICE?</b>	A detailed specification sheet is available at <a href="https://motorolasolutions.com/tlk25">motorolasolutions.com/tlk25</a>

## OPERATIONS

<b>WITH LIMITED BUTTONS AND NO SCREEN, HOW DO I OPERATE TLK 25 Wi-Fi?</b>	Users can carry out most device operations using TLK 25's Intuitive Voice Assistant (VA). When users press the VA button on the device or its included earpiece, they can place and manage communications, access key device information and understand safety features.
<b>WHAT LANGUAGES DOES TLK 25's VOICE ASSISTANT SUPPORT?</b>	TLK 25's Intuitive Voice Assistant currently supports English and Spanish (MX) and will be expanded to other global languages. In addition, the Intuitive Voice Assistant is capable of recognizing and understanding various accents and verbiage.
<b>WHY DO I HAVE TO USE AN EARPIECE WITH TLK 25 Wi-Fi?</b>	To ensure discreet communications, the TLK 25 Wi-Fi does not have external speakers or microphones. Users can connect to a variety of audio sources for communication - TLK 25's included earpiece or any 3.5mm and Bluetooth 5.0 compatible accessories with a microphone.
<b>HOW CAN I ACCESS EMERGENCY FEATURES FOR THIS DEVICE?</b>	By purchasing a WAVE PTX Safeguard subscription, you will gain access to TLK 25 Wifi's emergency features. This includes lone worker, man down/fall alert, ambient listening and emergency calling.

## DEVICE MANAGEMENT

<b>WHERE DO I CONFIGURE AND MANAGE MY TLK 25 Wi-Fi DEVICES?</b>	You can set up, configure and manage your TLK 25 Wi-Fi devices remotely using the WAVE PTX Administration Portal.
<b>WHAT IS THE WAVE PTX ADMINISTRATION PORTAL AND HOW CAN I ACCESS IT?</b>	The WAVE PTX Administration Portal is a tool for managing the components of the WAVE PTX solution. It is accessible via PCs, smartphones and tablets. After purchasing a WAVE PTX subscription, you will receive an email outlining the details of setting up and accessing your administration portal account.
<b>IS TLK 25 Wi-Fi COMPATIBLE WITH ANY OTHER MANAGEMENT PLATFORMS?</b>	Yes, TLK 25 Wi-Fi is compatible with WAVE PTX Dispatch. With WAVE PTX Dispatch, dispatchers can effectively manage day-to-day operations from any Internet-enabled location, with easy access to key features such as talkgroup scanning, multimedia communication, and location mapping and tracking.

## INTEROPERABILITY

<b>WHAT OTHER DEVICES ARE COMPATIBLE WITH TLK 25 Wi-Fi?</b>	TLK 25 Wi-Fi can interoperate with: <ul style="list-style-type: none"><li>- TLK Series Two-Way Radios (TLK 100, TLK 110, TLK 150)</li><li>- WAVE PTX</li></ul>
<b>WHAT MOTOTRBO™ SYSTEMS ARE SUPPORTED?</b>	Capacity Max, Capacity Plus (single and multi-site) and IP Site Connect.

## ACCESSORIES

<b>WHAT IN-BOX ITEMS SHIP WITH TLK 25 Wi-Fi?</b>	Each TLK 25 Wi-Fi device ships with a TLK 25 earpiece, belt clip and USB-C to USB-A charging cable. The device's battery is embedded.
<b>WHAT ACCESSORIES ARE AVAILABLE FOR TLK 25 Wi-Fi?</b>	The TLK 25 Wi-Fi has a compatible earpiece (PMLN8537), badge clip (PMLN8538) and holster (PMLN8536). The TLK 25 also supports 3.5mm wired headphones and most Bluetooth audio accessories. Please ensure that 3rd-party audio accessories also have a microphone.
<b>WHAT'S THE DIFFERENCE BETWEEN USING TLK 25 EARPIECE AND MY OWN?</b>	The included TLK 25 Earpiece will provide you with the highest-quality audio experience, as it was specifically tested and designed for TLK 25. It also features easy access push-to-talk and voice assistant buttons, as well as a mute slider.



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